



WEST BENGAL STATE UNIVERSITY
B.A. Programme 6th Semester Examination, 2024

ENGGDSE04T-ENGLISH (DSE2)

SOFT SKILLS



Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

1. Answer any **three** of the following questions in about 500 words each: 15×3 = 45
 - (a) What does the narrator's experience at the bank in Stephen Leacock's "My Financial Career" reveal about his emotional intelligence?
 - (b) How do employability skills affect the prospects of employment of any job aspirant?
 - (c) Discuss the importance of problem-solving ability of an employee at the workplace, as illustrated in "The Look-out Man".
 - (d) How does Tolstoy's story "Three Questions" give us an idea about the importance of learning skills in the work place?
 - (e) How does personal hygiene and respect of privacy help make a workplace more productive? What are the strategies to ensure these etiquettes?

2. Answer any **one** of the following questions in about 200 words: 5×1 = 5
 - (a) Discuss any five generic skills required for employment in any private organisation.
 - (b) Define "emotional intelligence." Why do you think it is important for employment in any work place?
 - (c) "Your network is your net worth". Comment.

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